
★ GENERAL TERM AND CONDITIONS OF BOOKING ★

1 - RESERVATION :

➤ Down payment :

All reservations will be confirmed within 15 days after a 30% deposit on the entire stay, by French check payable to "Pont De Mercier".

The booking becomes effective only after receipt of our written confirmation.

The camper accepts the location assigned to him. As far as possible, the wishes expressed shall be taken into account.

All reservations are registered and can not be transferred.

Tent cloths are not allowed on the plots of the rental.

We accept a maximum of 6 people per pitches

➤ Balance of stay :

○ **For the rental** the total amount of the stay is due 30 days before the beginning of the rental. After this deadline, in the absence of payment, we would consider your reservation request canceled with application of the conditions specified in "in case of cancellation".

○ **For the pitches**, the total amount of the stay is payable as soon as you arrive.

○ **For bookings made less than 30 days before the start of the stay**, full payment must be made at the time of booking.

○ **For a weekend or short stay**, the total amount of the stay and the booking fees must be paid at the time of booking.

Tourist tax is payable at an additional cost upon arrival.

WARRANTY :

For the rental you will be required a deposit of 200 € for the rental and 60 € for the housekeeping (the rental must be clean ed, cleaned and fridge defrosted.) These sums will be refunded on the day of departure or by mail under Fortnight in case of late departure, possibly reduced by missing and / or repairs.

2 - ARRIVAL / DEPARTURE :

➤ For rental, arrival is from 3 pm and departure before 10 am and must be returned to their original condition.

For the pitches, the arrival is from 13h and the departure before 12h,

Past these deadlines a package after noon of 3.50 € / person will be charged.

Any reserved place is kept 24 hours from the expected day of arrival. In case of late arrivals please call +33(0)4-75-36-46-08 or +33(0)6-86-74-70-02.

3 - IN CASE OF CANCELLATION :

Any cancellation must be notified by post as soon as possible.

By way of compensation for breach of contract: the deposit and the expenses of file, are acquired at the campsite

Whatever the reason, the campsite will keep a portion of the settlement paid, depending on the cancellation date, namely :

- More than 30 days before the start of the stay: 70% of the total amount of the stay.

Less than 30 days before the start of the stay: 100% of the total amount of the stay

No refund will be made in case of early departure.

It is possible to take out a cancellation insurance with your personal insurer

We offer optional cancellation insurance in your booking contract. Our partner Campeze couvert undertakes to reimburse all or part of the stay to our vacationers. The general conditions are available on the website www.campeze-couvert.com.

Only the following reasons will be accepted: serious illnesses, accidents, death of a relative or dismissals. You must send, as soon as possible, certified copies of the original documents, dated and signed, of the following documents: medical certificate, work stoppage, letter of dismissal, hospitalization bulletin, death certificate. Upon receipt of the supporting documents, a delay may be necessary.

4 - ANIMALS :

Upon arrival, you must report them to reception.

The health record, the tattoo and the vaccination certificate are compulsory. Animals must not be wandering in the campsite and must be kept on a leash at all times, not harming the tranquility and safety of holidaymakers. Owners must collect dirt from their animals and respect cleanliness.

5 – RIGHT TO IMAGE :

For the advertising needs of the campsite, photographic and video materials may be made during your stay, without the right to compensation, their distribution being subject to express authorization, for yourself or the minors over which you have authority, You will express, if necessary, your disagreement as to the right to the image as soon as you arrive.

6 - DIVERS :

➤ **Barbecues with charcoal are not allowed in the campsite.** You can use the collective barbecues installed in the secured area.

➤ **Visitors :** We remind you that any person returning to the campsite must be notified at the reception.

➤ **Swimming pool :** Only swimsuits are allowed (shorts, Bermudas are not allowed). Pets are not allowed at the pool. Swimming is unmonitored.

➤ **The traffic** is allowed from 7 am to 11 pm, parking is at your disposal at the entrance of the camp.

The nocturnal calm must be respected from 23h to 7h. The sound units must be adjusted so as to remain discreet

The management can not be held responsible for thefts, damages or accidents which have occurred to your personal belongings, equipment or vehicles and the management declines any responsibility for the disturbances, interruptions or impediments of your stay caused by external events, natural and climatic phenomena or cases (Meteorological conditions, water restrictions, strikes, electrical breakdowns, etc.) during your stay Failure to do so may result in exclusion from the campsite without compensation.

See you soon at Camping du Pont de Mercier. Sincerely yours, the direction.